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Recording Messages To The System

At times it is helpful to record a message to your phone system that can be used for informational message playback. This might be something like open/closed times. In a theatre setting it might be used to state show times and titles. In a church it might be used for service times or in the event of inclement weather a closed message.

It is quite easy to do. It needs to be done internally from one of the telephones on the system or from the Abadata Connect UC app on your cellular phone. To accomplish this you will need the Abadata Connect pin for your message. From one of your registered telephone devices dial it in. It will be unique and given to you when this service is setup.

Your pin: *99999999 where the 9s are unique numbers. _____

Dial the code into the phone while the handset is off hook and listening to any responses. Telephone systems are generally not too wordy. Follow the prompts and speak your message.

When you want to change the message to something else or just remove it entirely, just dial the code again and read in the new message. To remove the message, just record a short (1 second max) gap of silence.

It is always acceptable to record any message changes using your cell phone app (Usually Voice Memo) and share that recording to magic@abadata.com to have a ticket automatically created. Please include any special details to help us identify where the message is needed and length of time for it to be posted (such as holiday messages).

Questions?

As always, if you run into questions or have a struggle implementing the service feel free to either email: magic@abadata.com or call: 989-883-3411 (or dial 611 from any of your Abadata Connect telephones).